

# Miracle Seat Company

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## 30 Day Money Back Guarantee:

All toilet seat kits carry a 30-day money-back guarantee. If not completely satisfied with the product, the end-user customer may return the merchandise for a full refund of the cost of the merchandise, including sales taxes, if any, but not including freight or handling charges. Only merchandise purchased directly from Miracle Seat Company may be returned to Miracle Seat Company. Merchandise purchased from resellers including retail stores, Internet merchants, distributors, dealers or building contractors must be returned to the place of purchase. This guarantee may not extend to customers of a reseller of the product. The end-user customer should inquire about the reseller's policies before making a purchase.

Merchandise must be returned, at customer's cost, in its original packaging with all manuals, literature, parts, supplies and packing materials. Items damaged due to improper storage by customer or improper handling, installation or use do not qualify for refund or exchange under this guarantee. Items returned after 30 days from date of purchase do not qualify for a refund.

## Manufacturer's Limited Warranty:

The manufacturer warrants toilet seats, electrical fans, parts and accessories against defects in materials and workmanship for three (3) years from the date of original purchase. This limited warranty applies to the original end-user only. A clearly legible copy of the original receipt for purchase, indicating the name of the vendor, date of purchase, price paid and this product's stock number or model number must be submitted with any claim under this warranty. Replacement of this product or any parts shall require the return of the defective product or parts for an exchange. Customer shall pre-pay freight on merchandise returns. Freight charges incurred by customer for products covered under the manufacturer's warranty or for products damaged during shipment to the customer will be refunded to the customer. Shipments sent freight collect or without an RMA number or not according to instructions provided by Miracle Seat Company will be refused. This limited warranty specifically excludes damage caused by earthquake, fire, flood, misuse, abuse, improper storage or improper installation. In the event of a claim against this warranty, the manufacturer's obligation, and the claimant's sole remedy, shall be replacement of this product. This warranty specifically excludes damages to persons, structures, fixtures or other items resulting from the improper storage, installation or use of this product.

## Product Returns:

Returns will not be accepted without a Return Merchandise Authorization (RMA) number, issued by Miracle Seat Company. Returns made under the 30-Day Money Back Guarantee or the Manufacturer's Limited Warranty must be properly packaged and shipped according to instructions provided by Miracle Seat Company, at the time the RMA is issued.

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